

## Customer Care Associates: Edelweiss Baby, Maple Grove

Edelweiss Baby is an upscale boutique specializing in high-quality apparel, accessories and gifts for infants aged newborn to 24 months. Opening in The Fountains of Arbor Lakes in Maple Grove in April of 2008, Edelweiss Baby is looking for experienced retail personnel to join the team at its flagship retail establishment. If you are a leader who is enthusiastic, customer focused and career driven, we might be looking for you!

We are looking for candidates who...

- ...provide an exceptional level of customer services.
- ...appreciate and help develop an engaging and positive work environment where personal accountability is expected and rewarded.
- ...demand exquisite visual merchandise presentation and impeccable maintenance standards.
- ...lead by example.

### Primary Responsibilities:

- ☼ Drive store sales results by ensuring a consistently phenomenal customer experience.
- ☼ Be an integral part of a customer focused and sales oriented team.
- ☼ Help plan, support and execute company direction and initiatives.
- ☼ Ensure inventory is exquisitely displayed and consistently maintained for positive customer impact.
- ☼ Help maintain a cohesive, cooperative work environment through team building and motivation.
- ☼ Adhere to and enforce all operational policies and procedure.
- ☼ Other duties as assigned.

### Requirements:

- ☼ Minimum 2 years retail sales experience with increasing levels of responsibility..
- ☼ Specialty store experience preferred.
- ☼ High school diploma required. College degree very strongly preferred.
- ☼ Goal oriented with successful sales record
- ☼ Experience working with infants a plus.
- ☼ Excellent communication, interpersonal and organizational skills
- ☼ Ability to function in a fast paced environment
- ☼ Professional attitude and ability to be flexible and handle change in a positive manner
- ☼ Must be able to work weekends and evenings
- ☼ Must be able to work a flexible schedule to meet the needs of the business.

### Physical Demands of the Position

- ☼ Must be able to lift, push and/or pull up to 50 lbs at times.

### What we offer:

- ☼ Competitive pay and incentive bonus
- ☼ Paid vacation, personal days, sick days and holidays
- ☼ Merchandise discounts
- ☼ Significant career growth opportunities.

For immediate consideration go to [www.edelweissbaby.com](http://www.edelweissbaby.com) to download/complete an application. Fax your completed application, cover letter, resume and salary requirements to Edelweiss Baby, Inc. at 763.322.5029 or send it electronically to [careers@edelweissbaby.com](mailto:careers@edelweissbaby.com). No phone calls please.